

Karingal Hub  
'Win the Ultimate Family Day Out' competition  
**Terms and Conditions**

- 1 These terms and conditions are for all entrants who enter the 'Win the Ultimate Family Day Out' Promotion ("Promotion"). Participation in this Promotion is deemed acceptance of these Terms and Conditions.
- 2 The Promoter is ISPT Pty Ltd (ABN 28 064 041 283) Trading as Karingal Hub – 330 Cranbourne Rd, Karingal, Frankston VIC 3199

**ELIGIBILITY**

- 3 This Promotion is only open to VIC residents who are 18 years old or older.
- 4 The following persons are ineligible for the Promotion: (i) directors and employees of the Promoter, its related companies or any of its agencies.
- 5 Retailers and staff that are associated with the Promotion (ii) the spouse, defacto spouse, parent, child or sibling of an aforementioned excluded person; and (iii) any person who the Promoter has previously notified is permitted to enter the Promoter's promotions, however receipts must not be from the retailer they are employed by.

**PROMOTION PERIOD**

- 6 The Promotion commences at 5pm Australian Eastern Standard Time ("AEST") on Tuesday 1 April 2025 and closes at 11:59pm Sunday 6 April 2025 ("AEST"). ("Promotion Period")

**HOW TO ENTER**

- 7 To enter this Promotion, eligible individuals must:
- 8 Locate the competition entry form located on the Karingal Hub website and fill in all details – Name, Email, Phone Number and Postcode  
[www.karingalhub.com.au](http://www.karingalhub.com.au)

**LIMITS ON ENTRY**

- 9 One entry per valid email address.

**PRIZES**

**10 x Ultimate Family Day Out packages**

Each package includes the below and is valued at \$246

- 1 x Family Pass for Sandsculpting Championship "The Villains of Storytime" experience (2 adults and 2 children)
- 1 x Family tickets for Village Cinemas at Karingal Hub (2 Adults and 2 children)
- 1 x \$100 Karingal Hub Dining voucher for restaurants located at Karingal Town Square

**Total prize pool: \$2,460**

## **PRIZE DRAW**

- 1 The prize draw will take place at 10:00am from Monday 7 April 2025 at the Centre Management Office at Karingal Hub Shopping Centre, 330 Cranbourne Road Frankston VIC 3199 using computerised random selection.
- 2 The Karingal Hub Dining vouchers are digital gift cards. Those who enter the competition must have the correct functionality on their mobile phones to be able to use the digital voucher. The digital voucher will be forwarded to the nominated mobile number and email address and are not transferable nor exchangeable.
- 3 Centre Gift Cards from Vault Payment Solutions are subject to their own terms and conditions, and more information can be found at <https://vaultps.zendesk.com/hc/en-au>
- 4 The promoter will make arrangements with the winner/s at the time of contact to determine best way to arrange collection for Village Cinemas voucher and Sandsculpting Championship family pass.

## **WINNER NOTIFICATION**

- 5 All 10 winners will be contacted by phone/email within 5 business days of the date of competition draw.

## **GENERAL**

- 6 Promotion continues until end of promotion period.
- 7 Incomplete, indecipherable or illegible entries will be deemed invalid.
- 8 If there is a dispute as to the identity of the entrant, the Promoter reserves the right, in its sole and absolute discretion, to determine the identity of the entrant.
- 9 Redemption of the prizes for any good or services are subject to the standard terms and conditions of the relevant providers. If for any reason a winner does not take the prize or an element of the prize at the time stipulated, then the prize or that element of the prize will be forfeited.
- 10 If any winner/s cannot be contacted by 5pm Monday 14 April 2025, a redraw/s will occur at 10am Tuesday 15 April 2025 at the Centre Management Office at Karingal Hub Shopping Centre, 330 Cranbourne Road Frankston VIC 3199 using computerised random selection.
- 11 If any prize (or part of any prize) is unavailable due to reasons beyond the control of the Promoter, the Promoter at its absolute discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
- 12 Printing errors or other quality assurance matters outside the control of an entrant will not be used as the sole basis for refusing to award a prize.
- 13 At the end of the Promotion all existing claims for prizes and entitlements to valid claims will be met notwithstanding the advertised prize pool has been exceeded.
- 14 Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified. Tax implications may arise from the receipt or use of a prize. Independent financial advice should be sought.
- 15 Entrants consent to the Promoter using the entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same)

in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

- 16 The Promoter reserves the right, at any time, to verify the validity of entries (including contacting Participating Retailers) and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 17 If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole and absolute discretion to the fullest extent permitted by law to: (a) disqualify an entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Promotion, as it deems appropriate.
- 18 The Promoter's decision is final, and no correspondence will be entered into in this regard.
- 19 Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
- 20 Any prize that is not supplied by the Promoter (or its related companies) in the ordinary course of its business is, for the purposes of the Promotion, supplied to prize winners by the third party that directly supplies the goods or services. By entering the Promotion, each entrant acknowledges that: (a) the Promoter, its agents and contractors have no liability to prize winners in respect of any loss, damage, cost, inconvenience or other disadvantage that may be suffered as a result of any defective or otherwise unsatisfactory goods or services supplied by a third party to a prize winner, or the failure to supply those goods or services to a prize winner; (b) it will not bring any claim against the Promoter, its agents or contractors in this respect.
- 21 Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify, the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including their respective directors, officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.
- 22 Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including their respective directors, officers, employees and agents) are not responsible for and exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft,

unauthorised access or third party interference; (c) any entry or correspondence that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter; (d) any variation in the prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by an entrant or winner; or (f) use of the prize.

## **PRIVACY**

- 23 Privacy: By entering this Promotion, (unless the entrant has specified otherwise) each entrant consents to the personal information they submit with their entry being used for the primary purposes of: automatically signing up to the Participating Shopping Centre's database, administering this Promotion, passing on information to related entities and to enter into a database for future promotional, marketing and publicity activities of the Promoter or its related entities. An entrant may request access to his or her personal information held by the Promoter by contacting the Promoter's Privacy Officer. The Promoter may deny a request for access in some circumstances. If it does it will tell you why. An access fee may be charged to cover the Promoter's costs of providing the information. The Promoter regards the security of personal information as a priority however the Promoter cannot guarantee the security of personal information provided. All personal information supplied will be securely held at all times in accordance with the Promoter's privacy policy which can be viewed here: <https://ispt.com.au/privacy-policy/>