

“NPS SURVEY WIN A \$1K GIFT CARD PROMOTION 2025 4” PROMOTION

TERMS AND CONDITIONS

1. Information on how to enter and the prize form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Entry is only open to Australian residents aged 18 years or over who have visited a Participating Shopping Centre (defined below).
3. Entries into the promotion open on 01/04/26 at 9:00am AEDT and close on 30/06/26 at 11:59pm AEST (“**Promotional Period**”).
4. A participating shopping centre is any shopping centre located in Australia that displays material relating to the promotion during the Promotional Period (each a “**Participating Shopping Centre**”). See Annexure A for a list of Participating Shopping Centres.
5. Employees (and their immediate families) of the Promoter, Participating Shopping Centres and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
6. To be eligible to enter, individuals must, during the Promotional Period, visit one (1) of the Participating Shopping Centres.
7. To enter, individuals must, during the Promotional Period, undertake either of the following steps:
 - a) Scan the QR code on the promotional material displayed within the Participating Shopping Centre, follow the prompts to the online survey page and fully complete the online survey. The individual will then be directed to the promotional entry page where they must input the requested details (including their full name, email and phone number) and submit the fully completed entry form; or
 - b) Use the free in-centre Wi-Fi while visiting the Participating Shopping Centre, locate the specific email that will be sent to them approximately one (1) hour after visiting the Participating Shopping Centre and follow the link to the online survey. Once the online survey is fully completed, the individual will then be directed to the promotional entry page, where they must input the requested details (including their full name, email and phone number) and submit the fully completed entry form.
8. Multiple entries permitted, subject to the following: (a) only one (1) entry permitted per person per day; (b) each entry must be submitted separately and in accordance with entry requirements.
9. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant’s identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

10. Incomplete or indecipherable entries will be deemed invalid.
11. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
12. There will be only one (1) draw conducted for this promotion (entries from all Participating Shopping Centres are included in the one draw). The draw will take place at Latitude, Level 3, 489 Toorak Road, Toorak VIC 3142 on 03/07/26 at 2:00pm AEST. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. The winner will be notified by email within seven (7) days of the draw and their name will be published at each Participating Shopping Centre's website (see Annexure A) on 10/07/26.
13. The Promoter's decision is final and no correspondence will be entered into.
14. The first valid entry drawn will win a \$1,000 Digital Gift Card. The Digital Gift Card is only available for use at the specific Participating Shopping Centre where the winner entered the promotion and is valid for three (3) years.
15. Any ancillary costs associated with redeeming the Digital Gift Card are not included. Any unused balance of the Digital Gift Card will not be awarded as cash. Redemption of the Digital Gift Card is subject to any terms and conditions of the issuer including those specified on the Digital Gift Card.
16. Subject to the unclaimed prize draw clause, if for any reason the winner does not take their prize by the time stipulated by the Promoter, then the prize will be forfeited.
17. If the prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize of equal value and/or specification, subject to any written directions from a regulatory authority.
18. Total prize pool value is \$1,000.
19. The prize is not transferable or exchangeable and cannot be taken as cash, unless otherwise advised.
20. A draw for the prize if unclaimed may take place on 03/08/26 at the same time and place as the original draw, subject to any directions from a regulatory authority. The winner will be notified by email within seven (7) days of the draw and their name will be published at each Participating Shopping Centre's website (see Annexure A) on 10/08/26.
21. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
22. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
23. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.

24. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
25. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
26. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) taking of the prize.
27. The Promoter collects personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at [real-estate-privacy-statement.pdf](#). In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. The Promoter will not disclose PI to any entity outside of Australia.
28. The promoter is IFM Real Estate Fiduciary PTY LTD (ABN 28 064 041 283) of Level 11, 8 Exhibition Street, Melbourne VIC 3000 telephone: 03 8601 6666 ("**Promoter**").

Annexure A

Participating Shopping Centres

Shopping Centre	Address	Website
Barkly Square Shopping Centre	90-106 Sydney Rd, Brunswick VIC 3056	https://barklysquare.com.au
Bendigo Marketplace Shopping Centre	116-120 Mitchell St, Bendigo VIC 3550	https://bendigomarketplace.com.au
Mango Hill Marketplace Shopping Centre	21 Halpine Dr, Mango Hill QLD 4509	https://mangohillmarketplace.com.au
Central West Shopping Centre	Corner Ashley Street and South Road Braybrook, VIC 3019	www.centralwest.com.au/
Karingal Hub Shopping Centre	330 Cranbourne Rd, Frankston VIC 3199	https://karingalhub.com.au
Kellyville Village Shopping Centre	90 Wrights Road, Kellyville NSW 2155	https://kellyvillevillage.com.au
Lakelands Shopping Centre	Mandurah Rd, Lakelands WA 6180	https://lakelands.com.au
Richmond Marketplace Shopping Centre	78 March St, Richmond NSW 2753	https://www.richmondmarketplace.com.au
Southgate Shopping Centre	124 Corner Princes Highway and, Port Hacking Rd, Sylvania NSW 2224	https://southgatesylvania.com.au
Wagga Wagga Marketplace Shopping Centre	87 Baylis Street, Wagga Wagga, NSW 2650	https://waggamarketplace.com/
Enex	683 Hay St, Perth WA 6000	https://enexperth.com.au/
Andergrove Village	35 Oak St, Andergrove QLD 4740	https://andergrovevillage.com.au/
Banksia Grove	Ghost Gum Boulevard &, Joondalup Dr, Joondalup WA 6031	https://banksiagroveshoppingcentre.com.au/
Clarkson SC	19 Neerabup Rd, Clarkson WA 6030	https://clarksonsc.com.au/
Gungahlin Village	46 Hibberson St, Gungahlin ACT 2912	https://gungahlinvillage.com.au/

Kellor Central	80 Taylors Rd, Keilor Downs VIC 3038	https://keilorcentral.com.au/
Marketfair Campbelltown	4 Tindall St, Campbelltown NSW 2560	https://www.marketfaircampbelltown.com.au/
Mornington Central	78 Barkly St, Mornington VIC 3931	https://www.morningtoncentral.com.au/
Toormina Gardens	5 Toormina Rd, Toormina NSW 2452	https://www.toorminagardens.com.au/
Waurin Ponds	Cnr Colac &, Pioneer Rd, Waurin Ponds VIC 3216	https://www.waurinpondssc.com.au/
Windsor Riverview	227 George St, Windsor NSW 2756	https://www.windsor-riverview.com.au/
North Shore Marketplace	20-38 Main St, Burdell QLD 4818	https://northshoremarketplace.com.au/
The Ponds SC	Riverbank Dr, The Ponds NSW 2769	https://thepondssc.com.au
Warners Bay Village	32 John St, Warners Bay NSW 2282	https://warnersbayvillage.com/
Winmalee Village	Shop 15/28 White Cross Rd, Winmalee NSW 2777	https://winmaleevillage.com.au/